



Cancellation and Booking Policy

To confirm your appointment, a £15 non refundable deposit is required at the time of booking. Your appointment will not be secured until the deposit has been received. This deposit will be applied toward the total cost of your selected treatment.

CANCELLATIONS

We kindly ask that you provide at least 24 hours' notice if you need to cancel. Deposits are non-refundable. Cancellations will result in the loss of your deposit, and a new deposit will be required for future bookings.

NO SHOWS AND LATE ARRIVALS

Failure to attend your appointment without notice will be considered a no-show and will result in the loss of your deposit. Arriving more than 10 minutes late will also be treated as a no-show.

APPOINTMENT CHANGES BY ANDREA

If I need to cancel or reschedule your appointment for any reason, your deposit will be fully transferred to your new appointment date.

THANK YOU FOR YOUR SUPPORT AND COOPERATION.

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